

**BA9204 - ORGANISATIONAL BEHAVIOUR**

**QUESTION BANK**

**UNIT I**

**2 MARKS**

- 1) Define OB
- 2) What are the disciplines contributing for OB?
- 3) What are the Characteristics of the term manager?
- 4) What is organization?
- 5) What is Anthropology?
- 6) What is the importance & scope of OB?
- 7) What are interpersonal roles?
- 8) Differentiate effective Vs successful manager.
- 9) What is The Autocratic Model of OB?
- 10) What are the challenges to OB?

**16 MARKS**

- 1) Explain the models of OB.
- 2) Explain the disciplines contributing for OB.
- 3) Explain the Challenges to OB.
- 4) What is the scope & importance of OB?

**UNIT II**

**2MARKS**

- 1) Define personality.

- 2) What are the determinants of personality?
- 3) What is trait theory of personality?
- 4) Define Attitude
- 5) What are the ABC components of attitude?
- 6) What is job satisfaction?
- 7) What is Organizational commitment?
- 8) What are the determinants of job satisfaction?
- 9) What is Locus of Control?
- 10) Differentiate between type A & B personality
- 11) Differentiate between judging & perceptive personality
- 12) define EI
- 13) What is emotional labor?
- 14) Define motivation
- 15) Explain the Maslow theory in short?
- 16) What is reinforcement theory?
- 17) What is Goal Setting Theory?

**16 MARKS**

- 1) Explain Personality & its theories
- 2) Explain Attitude & its components
- 3) Explain motivational theories
- 4) Explain EI & emotional labor
- 5) Explain the types of Attitude & personality

**UNIT III**

**2 MARKS**

- 1) What is group dynamics?
- 2) Differentiate between a group & a Team.
- 3) Differentiate formal & Informal groups
- 4) What are the stages of group development?
- 5) define work team
- 6) What is group structure?
- 7) What re the Characteristics of Effective Work Teams?
- 8) What are the Characteristics of ideal org. structure?
- 9) What is Division of labor?
- 10) What is Departmentalization?
- 11) What are the Function of communication?
- 12) What are the Directions of Communication?
- 13) What is Organizational communication?
- 14) Define control?
- 15) What are the control processes?

**16 MARKS**

- 1) Explain the group decision making process in detail
- 2) Explain about the team development
- 3) Explain about the group structure
- 4) Explain the organizational communication in detail
- 5) explain the control process in detail

**UNIT IV**

**2 MARKS**

- 1) Define leadership
- 2) differentiate leader Vs Manager
- 3) What are the leadership skills?
- 4) Explain the behavioral theory in short?
- 5) Explain the Path- Goal Theory.
- 6) What is managerial GRID?
- 7) Differentiate between transactional leader & transformational leader.
- 8) What is Laissez-faire?
- 9) define power & politics
- 10) What is legitimate power?
- 11) What are the sources of power?

**16 MARKS**

- 1) Explain the leadership theories in detail
- 2) explain the power & politics in detail
- 3) Explain the behavioral theories of leadership in detail
- 4) Explain the managerial GRID in detail

**UNIT V**

**2 MARKS**

- 1) Define organizational Culture & climate
- 2) differentiate strong Vs weak culture
- 3) differentiate organizational culture Vs national culture
- 4) What is socialization process?
- 5) How do employees learn culture?
- 6) Explain rituals?
- 7) What are the determinants of job satisfaction?
- 8) Define stress
- 9) Define stress management
- 10) what are the causes of stress?
- 11) What are the ways to manage stress?
- 12) What is organizational change & causes of change?
- 13) differentiate reactive & proactive changes
- 14) What is resistance to change?
- 15) How to overcome resistance to change?
- 16) What are LEWIN'S three steps Model?
- 17) Define OD
- 18) What are the Techniques of OD?
- 19) define Organizational Effectiveness
- 20) What are the Approaches to Measure Effectiveness?

**16 MARKS**

- 1) Explain Organizational Culture & change in detail
- 2) Explain Stress management in detail

- 3) Explain OD & its techniques
- 4) Explain organizational change & causes of change & resistance to change.
- 5) Explain Organizational Effectiveness in detail.
- 6) Explain the determinants of Job satisfaction in detail.