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**Question Paper Code : 15035**

M.B.A. DEGREE EXAMINATION, NOVEMBER/DECEMBER 2016.

First Semester

BA 7105 — ORGANIZATIONAL BEHAVIOUR

(Regulations 2013)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. Define: Organisational behaviour. Relate it to Management.
2. Recall the difference between classical conditioning and Social conditioning.
3. Define: Personality.
4. What is value?
5. What is Group dynamics?
6. Define: Team building.
7. Recall the difference between power and politics.
8. Define: Leadership.
9. What is work life balance?
10. Define: Organisational Change.

PART B — (5 × 13 = 65 marks)

11. (a) "If Job satisfaction is not behaviour, why is it considered a most important independent variable". Construct your arguments on this statement by listing various examples from construction industry.

Or

- (b) Briefly discuss the various need and importance of organizational behaviour in a IT enabled environment.

12. (a) Discuss the advantages and disadvantages of using regular attitude survey to monitor employee job satisfaction?

Or

- (b) Compare and contrast Maslow's hierarchy of needs theory with (i) Alderfer's ERG theory and (ii) Herzberg's two factor theory
13. (a) What is punctuated equilibrium? How could this model used to better understand group behaviour?

Or

- (b) Define: Team building. What problems might surface in teams at each stage in the team building development model?
14. (a) Briefly describe the various leadership theories with suitable examples from infrastructure industry.

Or

- (b) Short note on (i) Power centres (ii) Leadership styles.
15. (a) What is organizational climate? Briefly explain the factors affecting organisation climate with suitable example from Steel Industry?

Or

- (b) Short note on: (i) Stress Management (ii) Change process.

PART C — (1 × 15 = 15 marks)

(Compulsory)

16. (a) Describe the factors in the Big Five Model? Which factors shows the greatest value in predicting behaviour? Why does it? Explain with suitable examples from any one Industry.

Or

- (b) "High cohesiveness in a group leads to higher group productivity". Do you agree or disagree? Explain with valid arguments and examples from your favorite industry.
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