

Reg. No. :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Question Paper Code : 80204

M.B.A. DEGREE EXAMINATION, NOVEMBER/DECEMBER 2013.

First Semester

BA 9204/BA 914/UBA 9104/10488 MB 105 — ORGANIZATIONAL BEHAVIOUR

(Regulation 2009/2010)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. What is Organizational Behaviour?
2. Write the various elements of Organizational Behaviour.
3. Define Personality.
4. Define Attitude.
5. Define Motivation.
6. Differentiate Intrapersonal from interpersonal communication.
7. What is Group dynamics?
8. What is meant by Autocratic leadership?
9. Write the various sources of Power.
10. What is Organizational Culture?

PART B — (5 × 16 = 80 marks)

11. (a) Write the various characteristics of Organizational behaviour and the causes of individual behaviour and their impact on Organizational Behaviour. (16)
- Or
- (b) Write the different organizational Behavioural models and discuss in detail any two models. (16)

12. (a) Discuss the various factors that contribute and influence the personality of the individual. (16)

Or

- (b) Discuss in detail the importance of perception and the process of perception. (16)

13. (a) Briefly discuss the concept, need and importance of formal organizational structure. (16)

Or

- (b) How far do formal and informal groups influence the organization and affect group dynamics. (16)

14. (a) What do you understand by Managerial Grid? Explain in detail. (16)

Or

- (b) Write briefly about functional power distribution and write the various tactics employed to gain power. (16)

15. (a) Write the influence of external factors viz social, technological, marketing, political and legal on the organizational climate. (16)

Or

- (b) Briefly discuss proactive and reactive changes and how do you plan for change. (16)