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Question Paper Code : 60305

M.B.A. DEGREE EXAMINATION, MAY/JUNE 2014.

First Semester

BA 7105 — ORGANIZATIONAL BEHAVIOUR

(Regulation 2013)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. What is meant by Emotional Intelligence?
2. State the factors influencing perception.
3. Define Group Dynamics.
4. What is Team Building?
5. What do you mean by organisational Behaviour?
6. What do you mean by Autocratic model?
7. What makes leadership effective?
8. State the reasons for organisational politics.
9. What are the determinants of Job satisfaction?
10. What is stress?

PART B — (5 × 16 = 80 marks)

11. (a) "Human behaviour is generally caused and predictable". Discuss.

Or

- (b) Discuss different types of organisational behaviour models.

12. (a) Explain the various theories of learning.

Or

(b) Describe the types of motivational patterns used to motivate employees in the Indian organisations.

13. (a) Explain the process of group decision making and how to improve it.

Or

(b) Discuss the various barriers to communication.

14. (a) "A leader is developed and not born"- Discuss.

Or

(b) What are the sources of power? How will you acquire it?

15. (a) Why is organisational change often resisted by individuals and groups within the organisation? How can such resistance be prevented?

Or

(b) Discuss the various approaches to organisational effectiveness.
