

27/5/14 - AS

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Question Paper Code : 60204

M.B.A. DEGREE EXAMINATION, MAY/JUNE 2014.

First Semester

BA 9204/BA 914/UBA 9104/10488 MB 105 — ORGANIZATIONAL BEHAVIOUR

(Regulation 2009/2010)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. Define Organizational behaviour.
2. State the various approaches to the study of organizational behaviour.
3. Define Personality. What are determinants of personality?
4. What is Impression management?
5. What do you mean by Group think?
6. What is Team Building?
7. What do you mean by Transformational leadership?
8. What is power?
9. What do you mean by Organizational Effectiveness?
10. What are the causes of stress? How to manage them?

PART B — (5 × 16 = 80 marks)

11. (a) Discuss how organizational behaviour is important as an interdisciplinary subject.

Or

- (b) Explain how changes in technology has an impact on people management.

12. (a) 'Managing emotions is essential to handle one's feeling in the best interest of the self and organization. – Discuss.

Or

- (b) Explain the perceptual process.

13. (a) Discuss the nature of emerging organizational structures.

Or

- (b) Discuss the factors to be considered for developing team Work.

14. (a) Critically examine the trait theory of leadership.

Or

- (b) 'A kind word and a gun are better than a kind word alone.' Discuss with reference to power in the organisations.

15. (a) "Change is necessity in modern management". Substantiate this statement.

Or

- (b) Discuss the organization development Intervention Techniques.
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