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**Question Paper Code : 70304**

M.B.A. DEGREE EXAMINATION, MAY/JUNE 2013.

First Semester

BA 9204/BA 914/UBA 9104/10488 MB 105 — ORGANIZATIONAL BEHAVIOUR

(Regulation 2009/2010)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. What are the expected roles played by a leader?
2. State the importance of prime two Organizational Behavior.
3. Narrate the factors influencing personality.
4. Brief about the impression management.
5. List out the working norms of informal techniques.
6. Chart out the group decision making techniques.
7. Classify leadership styles.
8. What are the source of power?
9. Differentiate proactive and reactive change.
10. Define Organizational effectiveness.

PART B — (5 × 16 = 80 marks)

11. (a) Detail out the Organizational Behavior models.

Or

- (b) Describe need and importance of Organizational Behavior associated with MNC's.

12. (a) Explain the learning process and learning theories.

Or

(b) State and explain the importance of perception and the factors influencing perception.

13. (a) What are groups in organizations? Discuss in detail group Dynamics.

Or

(b) Enumerate the steps in building teams.

14. (a) Compare leaders and managers.

Or

(b) List out the sources of power and explain about the power centers.

15. (a) How will you achieve job satisfaction and describe the influence of job satisfaction on Behavior?

Or

(b) What are the change processes? Explain how you will manage change.