



12. (a) What are the factors influence personality? Explain. - 2

Or

(b) Expectency theory of motivation, narrate briefly. - 2

13. (a) What are different types of informal groups and their impact in an organization? Explain. - 3

Or

(b) How does group dynamics play role in an organization? Explain. - 3

14. (a) Situational approach of leadership - Enumerate. - 4

Or

(b) Power styles in Autocratic, Democratic and free-rein leadership - Explain. - 4

15. (a) What are the factors related to job satisfaction in an organization? Explain. - 5

Or

(b) Discuss the change process of an organisation with examples. - 5

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