

G 4504

M.B.A. DEGREE EXAMINATION, MAY/JUNE 2007.

First Semester

BA 1604 — ORGANIZATIONAL BEHAVIOUR

(Regulation 2005)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. Define 'Organizational Behaviour'. — 1
2. Write a short note on OB models. — 1
3. Define 'Personality'. — 2
4. What do you mean by Attitude? — 2
5. State the meaning of Group Dynamics. — 3
6. What is Grapevine? — 3
7. Bring out the meaning of leadership. — 4
8. Write a short note on Power. — 4
9. What do you understand by organizational climate? — 5
10. List out the approaches to measure organizational effectiveness. — 5

PART B — (5 × 16 = 80 marks)

11. (a) What do you understand by learning? Discuss the elements which form part of learning process. — 2
- Or
- (b) Discuss the measures for improving managerial perception. — 2

12. (a) Illustrate the role of organizational behaviour in the field of human resource management. ~ 1

Or

(b) Explain autocratic, custodial, supportive and collegial models of organizational behaviour. What are the situations under which these can be effective. ~ 1

13. (a) What are different theories of group formation? Do they explain group formation phenomena fully? ~ 3

Or

(b) Discuss the relative significance of physical, material, and symbolic sanctions as a means of controlling organizational behaviour. ~ 3

14. (a) "A good leader is not necessarily a good manager". Discuss this statement and compare leadership with management. ~ 4

Or

(b) What do you mean by organizational politics? Why do organizational politics emerge? ~ 4

15. (a) What are the objectives of planned change? Describe the process of planned change. ~ 5

Or

(b) Describe the role of organization development in organizational improvement. What are its various limitations and problems. ~ 5

