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Question Paper Code: W6504

M.B.A. DEGREE EXAMINATION, JANUARY 2010

First Semester

BA 9204 — ORGANISATIONAL BEHAVIOUR

(Regulations 2009)

Time: Three hours

Maximum: 100 Marks

Answer ALL Questions

PART A — (10 × 2 = 20 Marks)

1. List the four characteristics of an organization.
2. Define Organization.
3. How do you enforce rationality in an organization?
4. Define personality.
5. What is self image?
6. Define perception.
7. What do you mean by group dynamics?
8. Define collective identity.
9. State the three leadership styles based on the degree of use of power.
10. What are the situational variables while exercising leadership styles?

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PART B — (5 × 16 = 80 Marks)

11. (a) Elaborate the features of an organization.
- Or
- (b) Discuss the various types of organizations.
12. (a) Explain the areas of OB that help managers to control and direct the behaviour at all levels of individual attraction.
- Or
- (b) Discuss the conclusions and implications of Hawthorne experiments.
13. (a) Explain the characteristics of various types of groups.
- Or
- (b) Discuss the reasons for use of committees.
14. (a) Elaborate the major innate qualities in a successful leader.
- Or
- (b) Explain the factors that affect leadership behaviour.
15. (a) Discuss the various factors which may be important for necessitating organizational changes.
- Or
- (b) Explain the objectives of planned change and describe the process of planned change.